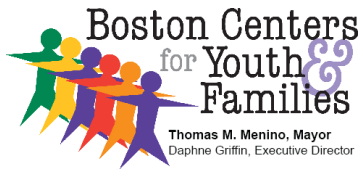


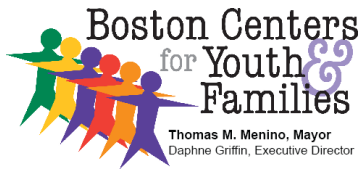
How is your Community Center working for you?

*A discussion about BCYF and
your neighborhood BCYF community center*



BCYF at a glance. . .

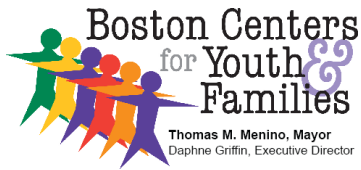
- 46 sites across the City; One site per square mile and multiple sites in many neighborhoods.
- 22 school-based, 19 free-standing, 3 indoor stand-alone pools, 2 outdoor seasonal pools
- Wide variety of low-cost or free programs serving infants to senior citizens
- Serving infants, children, teens, adults and seniors



BCYF Strategic Plan

“Operation Excellence”

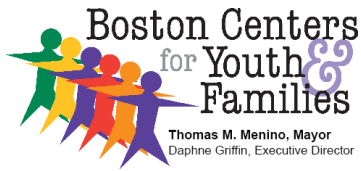
- Multi-year strategic planning process completed
- Participation from all levels of BCYF staff and community stakeholders
- Identified needs in the following areas:
 - Operations
 - Staff Development & Training
 - Programming
 - Marketing & Communications
 - Fundraising & Development



Ideal BCYF Community Center: Moving Beyond Gym & Swim

Core Components:

- Full-service BCYF community center in every neighborhood
- Staff to participant ratios that range from 1:20 to 1:30
- Hours of programming (consistency and flexibility)
- Institutional partnerships
- Diverse facility characteristics (pool, gym, computer lab, etc.)
- Program alignment through Community Learning
- ACES programming framework implemented fully in each BCYF center
- Youth-development outcomes with a measurement system

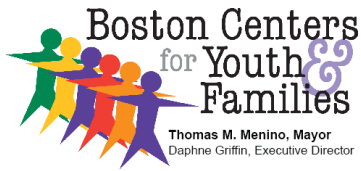


Operational Challenges

- Expansion of sites over time
- Staff spread thin across sites
- Communication, consistency, quality
- ACES program framework not fully implemented in each BCYF center
- Underutilization of sites
- Shared facilities

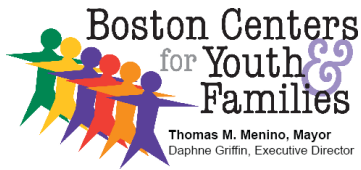
Considerations

- Based on a review of the operational challenges and evaluation criteria across all BCYF sites, the department is exploring a plan which may include consolidation of sites but will lead to:
 - Increased access to centers that are constrained by current staffing levels
 - BCYF community centers remaining in every neighborhood
 - Enhanced service levels with greater accountability
 - Improved program quality with ratios in line with industry standards



BCYF Site Evaluation Criteria

- Performance/Site Usage
- Geography
- Partnerships
- Hours of Operation
- Programming
- Neighborhood Demographics
- Other Qualitative Factors
- Community Input



Our Path to Improvement

BCYF will build an infrastructure to provide high-quality programs at every center, in every neighborhood.

Transition From

Operation structure that includes 46 facilities at a financial cost that is unsustainable

Staff spread thinly across facilities, limiting program access

Range, access, and quality of programs varies from site to site; lacking a common system for evaluation and quality improvement.

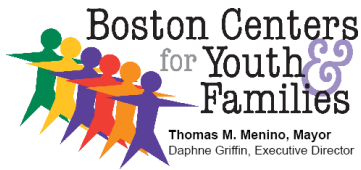


Transition To

Sound operational infrastructure with optimal access to facilities citywide that is financially sustainable

Staffing patterns that support increased access to programming

BCYF membership means access to a full range of highest quality programs at every site, in every neighborhood, and a system to evaluate and improve program quality



Comments

Help us shape the future of services at
BCYF community centers:

- How do you take advantage of the programs and services at the BCYF community center in your neighborhood?
- How can we better provide high quality services to your neighborhood?
- How can we better meet the needs in your community?
- You can email us at Feedback@BCYF.net